

DispatchHealth Keeps Mobile Emergency Providers on the Go with SayIt Speech Recognition



DispatchHealth is a mobile emergency medicine company that operates in Denver, CO.

"DispatchHealth couldn't be happier with SayIt from nVoq. We're thrilled to be partnering with a Denver-area company to deliver a truly innovative solution to our community. With SayIt we can scale our service more effectively knowing our providers won't be bogged down with hours of charting time."

- Andrew Wagner, MD, VP of Clinical Operations at DispatchHealth

Overview

DispatchHealth brings the Emergency Department to you. DispatchHealth of Denver, CO prides itself on the use of cutting edge technology to provide excellent, efficient, and affordable care in the comfort of your home. To keep clinical documentation timely and accurate, DispatchHealth deployed SayIt speech recognition from nVoq. SayIt has been crucial to DispatchHealth's success to date.

Background

DispatchHealth is an innovative way for healthcare providers to arrive armed with the necessary tools to treat patients in their homes and document their findings in an efficient manner. With an emergency room trained Nurse Practitioner, or Physician's Assistant, acting as the on-scene providers and an EMT driver in tow, the emergency room comes to you.

Challenge

DispatchHealth's unique business model means that clinical documentation must be accomplished quickly and accurately while riding in a car on busy Denver and Colorado Springs roadways.

- **Must be timely**
- **Must be mobile**
- **Must be accurate in noisy environments**

Solution

Being mobile is what DispatchHealth is all about; documentation happens while in the car, on the go. DispatchHealth found that SayIt stays just as accurate in the mobile environment as it does in any other healthcare setting. SayIt also worked seamlessly with DispatchHealth's EHR to chart each visit by voice – saving time, reducing errors, and allowing the provider to focus on their next visit. With SayIt, the perfect partnership was formed.

Results

DispatchHealth is extremely pleased with the quality of clinical documentation created using SayIt. An easy to use, cloud-based solution like SayIt keeps healthcare providers on the road taking care of patients instead of spending hours in the office.

- ✓ **Time Savings**
- ✓ **Easy to Use and Accurate**
- ✓ **Affordable** - SayIt even allows providers to use their iPhones with the free SayIt wireless microphone app which saves the cost of additional equipment

Call today for a demo to see how SayIt from nVoq can help improve your efficiency, accuracy, and workflow.

Visit us at: <https://sayit.nvoq.com/> or call (720)-562-4500